NASA SEWP VI Ordering Guide

ValidaTek-NTConcepts JV, LLC

Category B – Enterprise-Wide ITC/AV Service Solutions

Contract Number: 80TECH26D1616
Period of Performance: November 1, 2026 – October 31, 2036
UEI: QYBMP46N1HS1

Headquarters
1660 International Drive, Suite 400
McLean, VA 22102
Phone: 703-972-2272

Version	Date	Revision Description
1.0	10/29/2026	Initial Release

About ValidaTek-NTConcepts

ValidaTek-NTConcepts JV, LLC (ValidaTek-NTConcepts), comprised of ValidaTek, Inc. and Next Tier (NT) Concepts, Inc., is a joint venture bringing two established federal technology companies together to deliver secure, mission-focused solutions across defense, intelligence, and civilian environments.

The JV combines ValidaTek's capabilities in cybersecurity and Zero Trust, cloud and DevSecOps, enterprise IT operations, and data and artificial intelligence with NT Concepts' expertise in AI/ML, advanced analytics, enterprise IT, software development, and digital modernization. Together, ValidaTek-NTConcepts offers scalable technology solutions designed to modernize government systems, strengthen security, harness mission data, and accelerate technology delivery in complex, high-stakes environments.

NASA SEWP VI Scope

NASA SEWP VI provides Information Technology, Communications, and Audio Visual (ITC/AV) solutions and services. The contract contains three categories:

- Category A – ITC/AV Solutions
- Category B – Enterprise-Wide ITC/AV Service Solutions
- Category C – Mission-Based ITC/AV Service Solutions

ValidaTek-NTConcepts is a Category B contract holder focused on enterprise-wide service solutions supporting customer-specific requirements.

How to Obtain a Quote

Customers may request quotes directly from ValidaTek-NTConcepts through any of the methods below. ValidaTek-NTConcepts will only quote items/services currently active in the SEWP Database of Record and will always clearly state the length of time our quotes are valid.

Option 1 – SEWP Quote Request Tool (Preferred)

The NASA SEWP Quote Request Tool (QRT) provides Federal agencies with a streamlined method for obtaining competitive quotes from SEWP contract holders.

Access the QRT through the SEWP website: www.sewp.nasa.gov

Option 2 – Direct Request to ValidaTek-NTConcepts JV

Requests for Information (RFIs), Market Research Requests (MRRs), Bills of Materials (BOMs), Statements of Work (SOWs), Performance Work Statements (PWSs), and Requests for Quotation (RFQs) may be submitted directly to:

SEWP VI Program Manager
Matt Southern
Matt.Southern@validatek-ntconcepts.com

ValidaTek-NTConcepts will respond with:

- Solution recommendations
- Product pricing
- Service pricing
- Labor rate information
- Technical clarification support
- Delivery schedules
- OEM sourcing and availability information

Typical response times will be based on the complexity of the request and customer requirements.

Fair Opportunity

FAR 16.505(b)(1) requires that all contract holders be provided fair opportunity to be considered for orders over applicable thresholds unless a statutory exception applies. The SEWP QRT assists agencies in documenting and conducting fair opportunity competitions.

FAR 16.505(b)(1) states:

Contractors will be provided a fair opportunity at the individual order level as appropriate per FAR Part 16.505(b), including the SEWP RFQ tools. No documentation for the order selection is required to be submitted with the order. All such documentation is to be maintained by the issuing procurement office.

The Contractor shall not market, quote or otherwise offer for sale, any IT Solutions not listed under this contract, until the said solutions are included in the SEWP database of record, and available to all Government end-users.

If the Government issues a Request For Information (RFI) as part of market research, the Contractor may provide items not yet listed on their SEWP contract as part of a market research quote if:

1. all such items are clearly marked as not yet available on their SEWP contract; and
2. the contractor submits a technology refreshment request to add those products to their contract

If the Government issues a RFQ or a MRR, the Contractor may only respond with items available on their Contract and the price of each item shall be the no greater than the price in Attachment F SEWP database of record at the time the quote is issued. If the Contractor has insufficient items on their contract to fully respond to the Formal RFQ, the Contractor must respond with a No Bid.

Unless the RFQ specifically allows for partial quotes, the Contractor must respond fully to all requirements specified in the RFQ.

When submitting a quote to a government end-user, the contractor must clearly state the length of time the quote is valid. The contractor shall honor any order submitted within the stated time period of a quote.

When responding to an RFI or RFQ issued from the NASA SEWP RFQ on-line quoting system, the Contractor must respond as outlined in Attachment C: Contract Holder User Manual (CHUM).

Contract Holders are prohibited from using Government information posted on the NASA SEWP Contract Holder Only Page, such as RFQs, RFIs, etc., for purposes other than proposing on SEWP requirements. This includes Contract Holders providing third parties with SEWP information and requirements for the purpose of assisting companies, that are not SEWP Contract Holders, with providing unsolicited proposals to meet agency requirements already posted to the NASA SEWP RFQ on-line quoting system.

Ordering Process

1. Customer submits a requirement via the SEWP QRT or directly to ValidaTek-NTConcepts.
2. ValidaTek-NTConcepts reviews requirements and develops a compliant response.
3. Customer evaluates responses and determines best value.
4. Contracting Officer issues a Delivery Order against the SEWP VI contract.
5. The SEWP Program Management Office (PMO) receives and processes the order.
6. ValidaTek-NTConcepts executes delivery and performance requirements.
7. Customer receives ongoing contract administration and post-delivery support from the SEWP PMO.

The issuing agency remains responsible for all agency-specific procurement procedures and approvals. The NASA SEWP PMO processes and tracks orders but does not issue Delivery Orders.

Delivery Order Support

Installation and Deployment Support

Installation and deployment support requirements will be identified during the quotation process to ensure accurate scoping and pricing.

ValidaTek-NTConcepts implementation or deployment support services include, but are not limited to:

- Deployment planning
- Configuration management
- System installation
- Integration support
- Transition and onboarding services
- Operational readiness reviews
- Technical documentation

Warranty and Product Support

For commercial products acquired through SEWP VI:

- Manufacturer warranties apply as provided by the Original Equipment Manufacturer (OEM).
- Extended warranties may be purchased when available.
- Maintenance agreements and support subscriptions may be included as separately priced Contract Line Item Numbers (CLINs).
- Warranty terms are documented in the delivered quote and order documentation.

Customers requiring warranty support should contact the ValidaTek-NTConcepts Support Team, who will coordinate directly with the OEM as needed.

Technical Support and Post-Award Delivery Assistance

ValidaTek-NTConcepts provides post-award support including:

- Order status inquiries
- Delivery tracking
- Warranty coordination
- Maintenance renewals
- Hardware replacement coordination
- Software licensing support
- Contract administration support
- Escalation management

Troubleshooting and Escalation Process

For any order-related issue, customers should take the following steps:

Level 1 – Program Support

After discovering an issue, contact:

- Matt Southern, ValidaTek-NTConcepts SEWP VI Program Manager, Matt.Southern@validatek-ntconcepts.com, 571-543-0239,
- Keith Sheppard, ValidaTek-NTConcepts SEWP VI Deputy Program Manager, Keith.Sheppard@validatek-ntconcepts.com, 703-856-5414, or
- The ValidaTek-NTConcepts support mailbox, SEWP@validatek-ntconcepts.com

When contacting, please provide:

- Delivery Order number
- Agency name
- Description of issue
- Relevant vendor or OEM information

Level 2 – Management Escalation

If the issue is not resolved within an acceptable timeframe, the matter may be escalated to:

- Karima Sherdil, ValidaTek-NTConcepts Contracts Manager, Contracts@validatek.com, 517-302-6423

Level 3 – SEWP PMO Assistance

For unresolved contract vehicle issues, customers may contact:

help@sewp.nasa.gov
(301) 286-1478
Hours: M-F, 7:30 AM-6:00 PM ET